

Need to Make a Return? No Problem!

Just follow these easy steps:

Visit shop.grundens.com/returns

A pre-paid, printable return label is available on the Returns page of our web site. Please go to shop.grundens.com/returns, Enter all required information and a UPS label will be generated to ship the product back to us. You may also handle shipping on your own however this will be at your expense.

1. Fill out the bottom of this form

2. Box up your return and ship it!

Please remember to include this form with your package. Please box your item(s) up carefully and include all tags and packaging. We HIGHLY suggest sending your products back via UPS. Grundéns USA is not responsible for any packages lost by UPS or FedEx, so please insure all packages and retain your tracking numbers until your refund has been processed.

RETURN INFORMATION

Your credit will show up on your credit card statement. Original and Return shipping and handling charges are not refunded. Please allow up to 6 weeks for the credit to appear on your statement. USED ITEMS will NOT be accepted and will be returned at your own cost.

NON-RETURNABLE ITEMS

The following items CANNOT be refunded: Items that were purchased over 60 days ago, long underwear, or special order items that are customized or not normally available in our stores. If you send back a NON-RETURNABLE item, you will NOT be refunded.

EXCHANGES

If you want to exchange items, please clearly mark the size and color of the item. We can only exchange same priced items that are in stock. If the size and color of the item you're exchanging is unavailable, we will issue a credit for the item.

Grundéns USA, LTD

26287 Twelve Trees Ln
Poulsbo WA 98370

Phone: Toll Free (844) 328-7760

We are here to assist you! If you have any questions regarding returns or if you need help selecting a replacement item, please do not hesitate to contact us! You can email us at support@grundens.com or call us toll free at (844) 328-7760.

PLEASE FILL OUT THE INFORMATION BELOW

YOUR NAME: _____ **ORDER NUMBER:** _____

PURCHASE NAME (if different): _____

PHONE NUMBER: (_____) _____ - _____

ITEM(S) YOU ARE RETURNING:

ITEM	REASON FOR RETURN (please circle)
	1 2 3 4 5 6 7 8 9
	1 2 3 4 5 6 7 8 9
	1 2 3 4 5 6 7 8 9

RETURN CODES

- 1 - TOO SHORT/SMALL
- 2 - TOO LONG/BIG
- 3 - RECEIVED WRONG ITEM
- 4 - ITEM DAMAGED
- 5 - NOT AS PICTURED
- 6 - DID NOT ARRIVE IN TIME
- 7 - CHANGED MY MIND
- 8 - ORDERED WRONG ITEM
- 9 - OTHER (please explain below)

COMMENTS? Grundéns USA, LTD values your comments and suggestions!